

Dear Valued Customer:

Thank you for making **Comfort Tech Heating & Cooling** your choice for your home comfort solutions. We want to know that our products and services exceeded your expectations, and you are 100% satisfied. If you have any comments about your experience, we invite you to contact us directly at (250) 258-5713.

A little something for your friends and family...

At the bottom of this letter you will find 4 valuable coupons for future service with **Comfort Tech Heating & Cooling**. Share 3 coupons with your friends and family, and keep one coupon for yourself. We realize it's difficult finding trustworthy professionals who instill confidence. If you're comfortable recommending our professional team we would appreciate it; and we think your friends and family will appreciate your thoughtful gesture.

...and for you too.

You'll receive a cash bonus for each coupon received by your family, friends and neighbours. Just put your name and address on the coupons prior to giving them away. It's our way of saying thanks for the kind referral.

Comfort Tech Heating & Cooling is a company you can depend on for well trained staff. Our technicians are held to the highest standards, and are ticketed bonded journeymen with years of experience. Plus our service is available 24 hours a day, 7 day a week and is backed by our Client Courtesy Promise and our 6 month Workmanship Guarantee to give you complete peace of mind.

We look forward to serving you again and providing an exceptional experience for your friends.

Sincerely,

Jeff Ballard

Jeff Ballard, Owner and General Manager

P.S. Thank you for your business. Remember to pass along these valuable coupons to family, friends, and neighbours; and enjoy your "reward" for each one that is redeemed.

**Some restrictions apply. One coupon per customer. For full details, please contact Comfort Tech.*

<p>\$50</p> <p>For Family & Friends</p> <p>Name: _____</p> <p>Address: _____</p> <p>The above named person has selected you to save \$50 off your next residential equipment installation or \$15 off your next residential service from</p> <p>COMFORT^{TECH} heating & cooling</p> <p>Call us 24 hours a day, 7 days a week.</p> <p>250-258-5713</p> <p><small>*These offers may not be combined with any other offers</small></p>	<p>\$15</p> <p>For You</p> <p>SAVE \$50 off your next residential equipment installation or \$15 off your next residential service from:</p> <p>COMFORT^{TECH} heating & cooling</p> <p>Call us 24 hours a day, 7 days a week.</p> <p>250-258-5713</p> <p><small>*These offers may not be combined with any other offers</small></p>
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